

The Rock Church Community Event

The Rock Church is hosting “A Day in the Community” event on Saturday, August 3, 2019, from 9:00 a.m. to 1:00 p.m. at their Seaway Plaza location. They will be giving away items, including clothing, furniture, toys, and haircuts.

City Comptroller

659 Olive Street

The City has received an offer of \$2,500 for 659 Olive Street from Jose Marrero, the owner of 657 Olive Street. This matches the offer received from U.S. Bank National Association, the owner of 663 Olive Street. This parcel will therefore be included in the next property auction.



657 Olive Street / 659 Olive Street / 663 Olive Street

Engineering Department

Black River Parkway and Commerce Park Drive Paving Project

Plans were put out to bid last week for paving these two streets and repairing manhole and catch basin structures. Bids are due August 8th and bid award by Council August 19th. The work is anticipated for September-October this year.

Cooper Street Outfall

The utility design plans and specifications have been finalized. The project, which entails replacement and repair of several hundred feet of sanitary sewer mains on Cooper Street and Harrison Street, will be put out to bid soon.

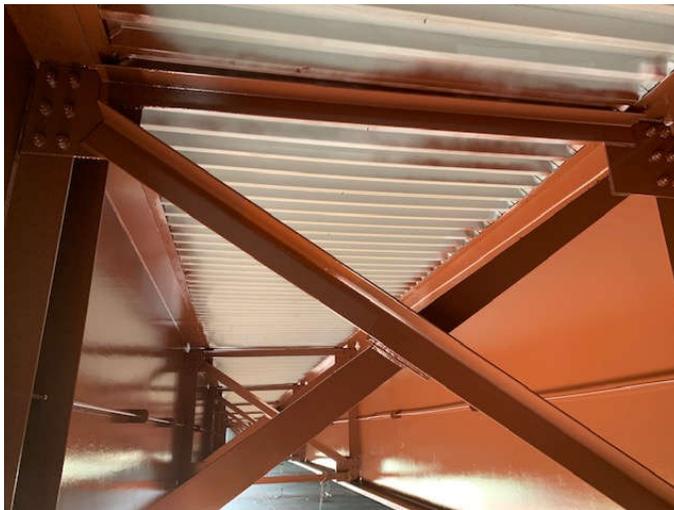
Fairgrounds Grandstand Improvements

Plans to improve the ventilation system at the lockers rooms in the Grandstand will proceed in the Red and Black Locker Room with the award of the contract to Hyde Stone for \$18,040. Improvements include new exhaust fans, ductwork, and ventilation to replace the inadequate system in place now, which is creating moisture and mold issues, and increasing maintenance costs on an annual basis. The Rapids Locker Room will be considered for ventilation improvements this fall, after the baseball season ends, or in the spring.

Flower Ave West

The project is essentially complete, and the close out paperwork will be finalized shortly, including the final tally of quantity over runs and under runs, which affect the contract value. Lawn restoration concerns at a handful of locations will continue to be monitored and addressed to ensure proper grass growth is attained.

Mill Street & Pearl Street Bridge Rehabilitation



Work is progressing well on both bridges. Paint removal and repainting of the Mill Street bridge has been completed, and concrete repair of the Pearl St Bridge deck and abutments are advancing. The eastbound lane of Pearl Street Bridge deck will be poured on August 6th, and traffic will be switched over to allow demolition and rehab of the westbound lane.

Newell Street Boiler Replacement



DPW and Engineering have been working with Jade Stone Engineering to finalize design drawings and specifications for a new Boiler Replacement System at the DPW Building located at 521 Newell Street. Specs and Drawings have been advertised for bidding with a bid date of August 21st. Project completion schedule is 60 days to provide heat in early Fall.

Thompson Park Pool and Bathhouse

Plans and specifications for the new pool and bathhouse were opened July 25th. The bids totaled \$2.5 Million, and when combined with other project costs for design, demolition of the pool, and construction administration puts the total price tag at about \$3.1 Million. This exceeds the City's \$2.4 Million budget and will be presented to Council on the August 5th Council meeting to take action.

Thompson Park Flagpole

Preliminary design plans are complete to install a new flag pole near the Fort Drum Monument. Preliminary cost estimates range from \$12k-30k to provide a new flagpole 30' - 60' tall, along with a new electric service and panel, road cuts and pavement repairs as well as sidewalk. This project could be incorporated into the FY20-21 budget for construction in the Summer or Fall of 2020.



Western Boulevard

This project is complete except for lawn restoration as well as tree replacements which will be monitored and completed this fall.

Fire Department

In continuing our look at 2018, the Average Overall Response Time by incident type gives an overall look at how long it takes from a citizen calling in to the 911 center and having the first arriving fire department vehicle on scene. The overall response time is broken down into two segments, Call Handling, which is done at the Dispatch Center, and Turnout/Travel, which is the time the department is alerted to respond, members assemble and board the fire apparatus and the wheels in motion time.

City Manager's
Status and Information Update
August 2, 2019



2018 AVERAGE INCIDENT RESPONSE TIMES BREAKDOWN BY CALL TYPE				
	Average Overall Response Time 2018	Average Call Handling/ Dispatch Time 2018	Average Turnout / Travel Time 2018	Total Calls 2018
100 - FIRE CALLS	0:04:30	0:01:04	0:03:26	101
200 - OVERPRESSURE/EXPLOSIONS CALLS	0:04:40	0:01:07	0:03:33	76
300 - MEDICAL/EMS CALLS	0:04:52	0:01:02	0:05:24	2752
400 - HAZARDOUS CONDITION CALLS	0:08:24	0:01:19	0:07:04	376
500 - SERVICE CALLS	0:10:02	0:02:01	0:08:01	223
600 - GOOD INTENT CALLS	0:07:39	0:01:47	0:05:52	136
700 - FALSE CALLS	0:04:21	0:01:00	0:03:50	422
800 - SEVERE WEATHER CALLS	0:05:12	0:01:00	0:04:12	16
900 - SPECIAL TYPE CALLS	0:00:37	0:00:15	0:00:22	19
Average – All Calls	0:05:35	0:01:11	0:04:38	4121

Call Handling Time is recommended to be less than 15 seconds to answer the incoming emergency call, and 60 seconds to converse with the caller and alert the Fire Department. The recommended Turnout Time for a fire is 80 seconds, and 240 seconds is the recommended Travel Time for the first fire apparatus to arrive at the incident. When looking at the specific categories, one can see that the average overall response time to a Service Call is higher than the average response time to a fire call by some 5 minutes and 30 seconds. This Service type call is usually someone reporting that their Carbon Monoxide detector is activating and there is no illness, or water in the basement call. Under these types of incidents, the Officer in charge of the apparatus can review the call information and choose to respond in a non-emergency mode, thus providing the service with minimal risk to department members and apparatus. Historically, 25% of firefighter injuries occur while responding to are returning from an incident.

A corresponding chart shows the same information but not as an average, but as the 90% percentile. The 90th percentile time is an industry standard benchmark, and is the amount of time the department uses to arrive at an incident scene 90% of the time.

City Manager's
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August 2, 2019



2018 INCIDENT RESPONSE TIMES AVERAGE & 90 TH PERCENTILE			
	Average Total Response Time 2018	90th Percentile Total Response Time 2018	Total Calls 2018
100 - FIRE CALLS	0:04:30	0:06:34	101
200 - OVERPRESSURE/EXPLOSIONS CALLS	0:04:40	0:06:59	76
300 - MEDICAL/EMS CALLS	0:04:52	0:08:33	2752
400 - HAZARDOUS CONDITION CALLS	0:08:24	0:08:35	376
500 - SERVICE CALLS	0:10:02	0:10:49	223
600 - GOOD INTENT CALLS	0:07:39	0:10:45	136
700 - FALSE CALLS	0:04:21	0:06:26	422
800 - SEVERE WEATHER CALLS	0:05:12	0:07:11	16
900 - SPECIAL TYPE CALLS	0:00:37	0:00:42	19
RESPONSES INCLUDING ALL CATEGORIES	0:05:35	0:07:24	4121

Examining this data, we find that for fire calls, the 90% is about 2 minutes longer than the average response time, but the Service Call, the 90% and average response time are 47 seconds apart. The 90% value on call response is a much better measuring device than average response time in that we can evaluate our overall service level to our citizens and compare to recognized standards. For a fire situation, the sum total of Call Handling, Turnout and Travel is 6 minutes and 35 seconds. In 2018, we met that standard on 90 of our fire incidents.

Planning Department

Revitalization and Redevelopment Design Plan for Sewall’s Island and Factory Square

A Request for Expressions of Interest (REI) was published July 1, 2019, requesting proposals from qualified consultants to write a redevelopment plan for Sewall’s Island and the Factory Square area. The plan will create a vision and capitalize on community assets and recreation opportunities, guide redevelopment and help attract new investments, businesses, and identify transformational projects. The deadline for proposals was Friday, July 26, 2019. Six responses were received from interested consulting firms. Staff is currently reviewing the proposals and will require the finalists to do an in person presentation in order to learn more about their qualifications, past experience and methods to be used for the plan. Staff will then negotiate a contract for the work and will make a recommendation for City Council consideration in early September.

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Comprehensive Plan

Steering Committee Members discussed transportation and infrastructure recommendations at the tenth committee meeting held on Wednesday, July 31, 2019. Brian Madigan of GYMO, DPC gave a presentation as part of the discussion. Committee members also discussed conceptual ideas for developable sites within the City. Prior to the Steering Committee meeting, Planning Staff met with the lead consultants from Elan Planning to discuss the early stages of a Future Land Use map for the City. The next Steering Committee meeting will be at 3 p.m. on Wednesday, August 21, 2019, and will focus more on future land use, as well as preview the upcoming September Open Houses.

Planning Board

Staff received and processed a Waiver of Site Plan Approval application for a drive-thru Automated Teller Machine (ATM) at 1511 Washington Street. The proposed ATM, and the drive aisle that would access it, would be in front of the existing building on the property. The Planning Board will consider the application at its next meeting on Tuesday, August 6, 2019.